Accessible Transportation Comparison Sheet

Compare services · confirm assistance · choose the right fit

A practical caregiver worksheet for comparing local rides, accessibility needs, costs, and questions still to resolve.

A free resource from

The Caregiving Concierge™

by AdVantage Digital LLC

thecaregivingconcierge.com

Accessible Transportation Comparison Sheet

Needs · priorities · service contacts

Compare the help offered, not just the ride.

Use the same trip and rider needs for each service. Record answers directly; write “pending” where details have not been confirmed. [1]

THIS COMPARISON IS FOR (NAME)

PRIMARY CAREGIVER

DATE

TRIP / DESTINATION TO COMPARE

1 START WITH THE PERSON'S NEEDS

MOBILITY AID / EQUIPMENT

HELP NEEDED / COMPANION

DETAILS TO CONFIRM: EQUIPMENT FIT, TRANSFERS, COMMUNICATION

MUST-HAVE SUPPORT / WHAT MATTERS MOST TO THE RIDER

2 IDENTIFY UP TO THREE SERVICES

SERVICE	NAME / BOOKING PHONE	SPOKEN WITH / DATE
A		
B		
C		

Use the same A, B, and C on both comparison pages. Copy this sheet for more options.

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Vehicle fit · assistance · rider support

3 COMPARE ACCESS AND ASSISTANCE [1, 2]

Ask each service what it can provide for this person and this trip. Record the actual assistance offered, not just a general “accessible” label.

Write specific answers, “pending,” or “not needed.” Refer to services A, B, and C on page 2.

ASK / CONFIRM	SERVICE A	SERVICE B	SERVICE C
Boarding & vehicle fit Ramp/lift; equipment size and occupied weight.			
Riding position Stay in wheelchair or transfer; help needed.			
Pickup to destination Help at curb, door, entrance, and reception.			
Securement & storage How rider/equipment are secured; aid storage.			
Companion or attendant Who may ride; booking a seat and any fare.			
Communication & support Hearing, vision, memory, language; handoff needs.			
Other equipment / animal Medical equipment or service-animal arrangements.			

ASSISTANCE GAPS / WHAT STILL NEEDS TO BE CONFIRMED

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Booking · costs · choice and backup

4 COMPARE BOOKING, COSTS AND RELIABILITY [1]

Confirm details directly for both directions of the trip. Keep unknowns visible.

ASK / CONFIRM	SERVICE A	SERVICE B	SERVICE C
Area & availability Destination; days/hours.			
Eligibility & booking Application; notice needed.			
Pickup & return timing Wait window; shared ride.			
Total cost & payment Round trip; waits; companion.			
Changes & backup Cancel/late fees; missed ride.			

5 RECORD THE CHOICE AND NEXT ACTION

FIRST CHOICE / WHY

BACKUP / WHY

STILL TO CONFIRM / WHO WILL CALL / BY WHEN

This sheet does not book a ride or verify eligibility, coverage, or suitability. Confirm all must-have assistance before relying on a service.

Everything about your loved one's care, organized in one place.

The Caregiving Concierge™ helps families organize appointments, providers, medications, documents, schedules, transportation details, and other important care information in one secure workspace.

Sources · checked September 10, 2026 · Worksheet prompts by TCC
[1] NADTC — Technical Assistance FAQ: choosing local transportation
[2] Federal Transit Administration — Wheelchairs and bus/rail service